



February 6, 2017

Mr. Keith Dewar
President & Chief Executive Officer
Regina Qu'Appelle Health Region
2180 23rd Avenue
Regina, SK S4S 0A5

Dear Mr. Dewar:

Re: Taking Care: An Ombudsman investigation into the care provided to Margaret Warholm while a resident of the Santa Maria Citizens Home (May 2015)

We thank you for providing your October 14, 2016 update on your progress towards implementing the recommendation that we made to the Regina Qu'Appelle Health Region in our *Taking Care* report. Given your progress, it is not necessary for you to provide us with any further updates, and we will be closing the file.

Given the continued public interest in Saskatchewan's long term health care system, we suggest you make information from your October 14, 2016 progress update available on your website.

In closing, we thank you for your ongoing cooperation during this investigation.

Yours truly,

A handwritten signature in black ink, appearing to read 'Mary McFadyen'.

Mary McFadyen, Q.C.
Ombudsman

MM/sg